



CITY OF PERTH AMBOY

Job Posting

TITLE:	Technical Support Specialist I
SALARY:	\$50,012 Minimum Salary
DEPARTMENT:	Information Technology
DATE POSTED:	September 21, 2022
DEADLINE:	October 5, 2022

The City of Perth Amboy is looking for an individual to fill a position of Technical Support Specialist I within the Information Technology Department.

Job Description: Under general supervision, provides guidance and direct hands on support to a work shift of the Data Processing Operations unit in resolving complex production problems from verbal or written problem reports; consults with, and assists network management and systems programming staff in the diagnosis, and resolution of complex problems; monitors and allocates space on direct access storage devices; uses and guides the use of productivity aids in implementing and maintaining software, applications, and system libraries; OR, as a lead worker in a client/server environment, provides direct support to end users and/or guidance to help desk and/or desktop technical personnel in the provision of direct support; installs and guides the installation of hardware and software on servers and/or workstations; does other related duties.

Requirements:

- A minimum of three (3) years of work experience in Network, Server and Workstation Maintenance
- Software & Hardware installation & upgrades, & computer repair
- Help Desk experience
- Bachelor's or equivalent in Computer Science/Information Technology

Please submit a cover letter, resume and application to the City of Perth Amboy, Personnel Office at 260 High Street, Perth Amboy, NJ 08861 or email employment@perthamboynj.org by **October 5, 2022**.

POSTED AT: ALL DEPARTMENTS

Equal Employment Opportunity Employer